

2025 CLIENT EXPECTATIONS

We have moved to 4520 Charter St

BUSINESS HOURS: January through April 15th Tuesday through Thursday 8am-4pm.

Post season hours April 16th – Dec 31st are Mon through Thurs
8am-1pm.

Services outside of business will be assessed.

All information, questions, documents MUST be emailed in advance.

MEETINGS: Face-to-face meetings will be limited. After March 10, 2025, there will NO face-to-face meetings.

NEW TAX REVIEW PROCESS: for the 2024 tax season we will adapt a new review process:

- Client will be sent the main information sheet to review.
- Payment options are available on the website at www.foxbend.net.
- Once payment is received returns will be e-filed.
- E-filed returns will be emailed to the client.

DOCUMENT PROCESSING:

- A red drop-box is available at 4520 Charter Street.
- We prefer no original documents.
- If original documents are submitted, \$15.00 will be added to invoice for return mailing.